Terms of Service

Last updated on: 1st October 2022.

THIS MAIN SERVICES AGREEMENT GOVERNS CUSTOMER'S ACQUISITION AND USE OF CRG SERVICES. IF CUSTOMER REGISTERS FOR A FREE TRIAL OF CARTER RESOLUTION GROUP SERVICES OR FOR FREE SERVICES, THE APPLICABLE PROVISIONS OF THIS AGREEMENT WILL ALSO GOVERN THAT FREE TRIAL OR THOSE FREE SERVICES. BY ACCEPTING THIS AGREEMENT, BY (1) CLICKING A BOX INDICATING ACCEPTANCE, (2) USING FREE SERVICES, CUSTOMER AGREES TO THE TERMS OF THIS AGREEMENT. IF THE INDIVIDUAL ACCEPTING THIS AGREEMENT IS ACCEPTING ON BEHALF OF A COMPANY OR OTHER LEGAL ENTITY, SUCH INDIVIDUAL REPRESENTS THAT THEY HAVE THE AUTHORITY TO BIND SUCH ENTITY AND ITS AFFILIATES TO THESE TERMS AND CONDITIONS, IN WHICH CASE THE TERM "CUSTOMER" SHALL REFER TO SUCH ENTITY AND ITS AFFILIATES. IF THE INDIVIDUAL ACCEPTING THIS AGREEMENT DOES NOT HAVE SUCH AUTHORITY, OR DOES NOT AGREE WITH THESE TERMS AND CONDITIONS, SUCH INDIVIDUAL MUST NOT ACCEPT THIS AGREEMENT AND MAY NOT USE THE SERVICES.

Free Trial. If Customer registers on CRG's website for a free trial, CRG will make the applicable Service(s) available to Customer on a trial basis free of charge until the earlier of (a) the end of the free trial period for which Customer registered to use the applicable Service(s), or (b) the start date of any Purchased Service subscriptions ordered by Customer for such Service(s), or (c) termination by CRG in its sole discretion. Additional trial terms and conditions may appear on the trial registration web page. Free trial will be 30 days. In return for the free trial we expect two reviews, one midway and one at the end of the free trial. These reviews will be used at CRG discretion.

Subscriptions. Customers have the option to Purchase Services during the Free Trial or after the Free Trial. Subscription for Purchased Services may be added during a subscription term at the same pricing as the underlying subscription pricing.

Invoicing and Payment. When customers receive an invoice, at that time they will have the ability to click on "Pay" from the invoice for all Purchased Services in order to make a payment. Invoiced fees are due 30 days from the invoice date. Customer is responsible for providing complete and accurate billing and contact information to CRG and notifying CRG of any changes to such information.

End Of Terms Of Service

If you have any questions or concerns regarding this Agreement, please contact us at support@carterresolutiongroup.com.